

SUBJECT: Dr. Charles A. Accurso at Digestive HealthCare Center

I travel nearly 250 miles (a 5 hour car trip) to visit one of the most outstanding physicians I have ever encountered, gastroenterologist, Dr. Charles A. Accurso, whose practice is in Hillsborough, NJ (Digestive HealthCare Center). I first met Dr. Accurso in 1994. He had been highly recommended by my Ob-Gyn, Dr. Audrey Prefer of Mendham, NJ.

While residing in New Jersey, I was a patient of Dr. Accurso's for eight years until I moved to up-state New York. Just prior to relocating, I learned that I needed to undergo a colonoscopy, for which Dr. Accurso and his staff readily accommodated me. The procedure went well and I felt better with the knowledge that I was leaving with a "clean bill of health".

As difficult as it was to leave behind this extremely competent professional, who is first and foremost a caring and compassionate individual, it was nevertheless, necessary. The alternative would have been less than practical. Dr. Accurso was the last physician who I "signed off on" before exiting the state.

Soon after moving, I visited a local gastroenterologist's office, which is a mere 2.5 miles from my home. It was nothing like Dr. Accurso's practice. I was stunned by the physician's abruptness and the scheduling difficulties which I encountered each time I planned to visit the office and/or schedule a procedure. Despite the problems, I did undergo a couple of procedures there, as my health took precedence. However, there was no comparison whatsoever between Dr. Accurso's practice and the new practice in which I found myself.

The final straw came in 2012, when during a "flare up", I was directed by my physician to go to the local hospital's emergency room. She advised that I be admitted into the hospital in order to arrange for a colonoscopy. Otherwise, she further informed me, that it would be "months" before I could be fit into the schedule for such a procedure. That evening, I did go to the ER where basic routine tests were conducted. I chose not to be admitted into the hospital.

The following day, in desperation, I phoned Dr. Accurso's office. It was nearly ten years to the date that I had left. The staff that I spoke to that day were amenable, flexible, and sympathetic toward my condition/predicament. Their response, in essence, was summed up in the following phrase, "We'll do anything we can for you – just let us know when you plan to be in New Jersey."

Within a week's time, Dr. Accurso, himself, performed the procedure. In response to my query, "Do you remember me?", when greeted by Dr. Accurso and his warm smile, he stated, "Of course, I do." He added, "Don't worry; you're in good hands, Margaret."

Thankfully, once again, all was well. For a decade after having been treated as though I was "bothersome" to the gastroenterologists in my hometown, I received the care that I so fondly recalled from not only Dr. Accurso, but from every single member at the Digestive Healthcare Center.

I can not praise this fine physician enough for his competency and his kindness toward me during the years, regardless of whether it was for a routine visit or an urgent care situation. Dr. Charles A. Accurso will continue to be my gastroenterologist even though I must travel hundreds of miles in lieu of two and a half miles. He is well worth the trip – he is the best of the best!

Sincerely,



Mrs. Margaret Murray
406 Beaver Meadow Road
Cooperstown, New York 13326
607.547.2773