

To ensure that everything runs smoothly for your visit we wanted to provide you with a step by step on how to prepare and perform the evisit. Time is very important when it comes to your health and through these steps we hope to maximize the value of your time during this visit.

**If you have any questions or issues please call our Technical Support line at (928) 297-2294 Monday-Friday 8am-8pm EST**

### **Before Your Visit (Confirmation)**

For Laptop or Desktop

1. Check your email and click the link to confirm visit. If redirected to register page find link on page that says “already have account.”
2. Log in and confirm visit
3. Click on your name in the upper right hand corner of page and in the drop down menu select “Equipment Test”. **We strongly suggest testing your equipment to make sure there are no issues with your device before the visit.**

For Smart Phone

1. Log on to eVisit app.
2. In the scheduled visit section of the home screen is your scheduled visit. Select “Confirm.”
3. Enter the reason for visit in, “Short reason for request” & “Description of illness.”
4. Follow the prompts to complete the visit confirmation.
5. **We strongly suggest testing your equipment before your visit. To do so call the (928) technical support number at the bottom of this email and let the representative know that you would like to test your equipment before your visit.**

### **On Day of Visit**

For Laptop or Desktop:

1. Make sure you are using either Google Chrome or Firefox to perform the visit.
2. Enter the reason for visit in, “Short reason for request” & “Description of illness.”
3. Click “Join Visit”
4. Wait until doctor joins your visit.
5. Enjoy your visit!

For phone:

1. Log on to eVisit app.
2. Click “Join Visit.”
3. Enter the reason for visit in, “Short reason for request” & “Description of illness.”
4. Phone should ask two prompts to allow eVisit app permission to mic and camera. Allow permission to both.
5. Wait until doctor joins your visit.
6. Click “Join Visit”
7. Enjoy your visit!